



Ifw

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant : Gerd Forstmann et al. Art Unit : 2173
Serial No. : 10/814,835 Examiner : Unknown
Filed : March 31, 2004
Title : AIDING A USER IN USING A SOFTWARE APPLICATION

MAIL STOP PGPUB-DRAWINGS

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

TRANSMITTAL OF FORMAL DRAWINGS

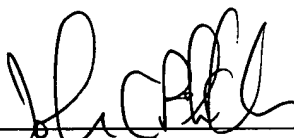
Please substitute the enclosed six (6) sheets of formal drawings for the corresponding drawings presently in the application.

Please apply any charges or credits to Deposit Account No. 06-1050.

Respectfully submitted,

Date: _____

9/10/04



John C. Phillips
Reg. No. 35,322

PTO Customer No. 32864
Fish & Richardson P.C.
12390 El Camino Real
San Diego, California 92130
Telephone: (858) 678-5070
Facsimile: (858) 678-5099

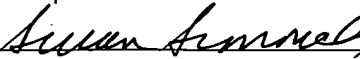
10434435.doc

CERTIFICATE OF MAILING BY FIRST CLASS MAIL

I hereby certify under 37 CFR §1.8(a) that this correspondence is being deposited with the United States Postal Service as first class mail with sufficient postage on the date indicated below and is addressed to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

SEPTEMBER 10, 2004

Date of Deposit



Signature

SUSAN GESNOY

Typed or Printed Name of Person Signing Certificate